



## TRAVEL & SHIPPING Q&A

## SHIPPING

### *Is the Diamond Office open?*

Throughout the lockdown and as restrictions phase out, the **Antwerp Diamond Office continues all operations**, in compliance with guidelines for hygiene and social distancing. For more information, you can get in touch with [Diamond Office](#) via

General Information: +32 3 222 07 82  
Expertise Room - Reception Desk: +32 3 222 07 50  
Customs Office DO: +32 3 222 07 46  
FPS Economy DO: +32 3 222 07 30  
Post Office DO: +32 3 222 07 60

### *Can I ship goods?*

Shipping companies indicate that **the majority of shipping destinations/countries of provenance are operational from and to Antwerp, with the exception of India**, which is currently still under strict lockdown. As restrictions are country-specific and are updated on a daily basis, shipping companies are adapting continuously to provide solutions for shipments. To be able to respond to requests efficiently, shipping companies are requesting to **bring in goods as fast as possible in the morning**.

In order to check possibilities to arrange shipments to and from Antwerp, get in touch with the shipping companies:

Brinks Global Services Antwerp BVBA (for diamond & jewelry shipments)  
Hoveniersstraat 2, Box 408  
B-2018 Antwerp, Belgium  
Website: [http://www.brinksglobal.com/Sectors/precious\\_metals.aspx](http://www.brinksglobal.com/Sectors/precious_metals.aspx)  
Telephone: +32 3 234 2151

Malca Amit  
Hoveniersstraat 30  
B-2018 Antwerpen  
Website: [www.malcaamit.com](http://www.malcaamit.com)  
Contact: Stéphanie Baeckelmans  
Telephone: +32 3 234 19 34  
Email: [customerservice.anr@malca-amit.com](mailto:customerservice.anr@malca-amit.com)

Ferrari Belgium  
Address:  
Hoveniersstraat 42 bus 5  
2018 Antwerp, Belgium  
Telephone: 03 225 34 35  
Website: <http://www.ferrarigroup.net>  
Email: [info.be@ferrarigroup.net](mailto:info.be@ferrarigroup.net)

## TRAVEL

### *Can I travel abroad?*

As Belgium and several other countries around the globe are easing COVID-19 restrictions, many people are looking for information on travel restrictions and whether or not they can resume business travel. As a rule, in the context of the Corona crisis, [the Belgian government](#) prohibits non-essential trips abroad until June 7. **Business trips are allowed but are subject to restrictions applied by the country/countries to which you are traveling, including transit countries.**

For more information on specific countries you can consult the [Federal Government's Travel Advice pages](#) (only available in Dutch and French). If you don't speak Dutch or French, consult with your travel agent / airline /... to make sure you know which restrictions apply and which documents are necessary to be able to enter a specific country. Also check other resources, such as this [global overview of restrictions](#) and local government websites to doublecheck which restrictions they have in place.

For example, If you wish to travel to Hong Kong, the Belgian Federal Government's latest update says:

It is not possible for non-residents to travel to Hong Kong, including traveling to other places via Hong Kong (transit.)

In addition, the Hong Kong government has instated all people entering Hong Kong (from the Mainland) have to undergo a compulsory 14-day quarantine upon arrival.

### *Can I travel by car in Belgium and in the EU?*

In principle, **you are allowed to travel by car in Belgium for essential professional activities.** However, it is advised to travel alone or with a limited amount people in one car to maintain social distance. Within the EU, you can also travel by car, however, within the EU, **countries may have specific restrictions in place.** To

make sure you comply with the restrictions for specific countries you can consult the [Federal Government's Travel Advice pages](#) (only available in Dutch and French). Also check other resources, such as this [global overview of restrictions](#) and local government websites to doublecheck which restrictions they have in place.

For example, if you wish to travel by car to France, the Belgian Federal Government's latest update says:

The borders between Belgium and France are not closed, but people who wish to travel from abroad to France or travel to other places via France (transit) need to carry a document attesting to the reasons of the travel. This document can be downloaded via the French Government website.

## *Can I travel to Belgium?*

Similarly, non-essential travel to Belgium is prohibited until June 8. **Belgian nationals, with or without permanent residence in Belgium, long-term residents in Belgium and people with an official residence in Belgium are allowed to return to Belgium** if they comply with two conditions;

- the person will place himself/herself in strict self-isolation for 14 days and
- is not allowed to work outside of their house, teleworking is permitted. These conditions also apply to the person(s) who picks up the returned person(s) but doesn't apply to other (family) members living under the same roof.

## USEFUL LINKS

[www.info-coronavirus.be](http://www.info-coronavirus.be)

[www.crisiscentrum.be](http://www.crisiscentrum.be)

[www.coronaviruscovid19.be](http://www.coronaviruscovid19.be)

[https://diplomatie.belgium.be/nl/Diensten/Op\\_reis\\_in\\_het\\_buitenland/reisadviezen](https://diplomatie.belgium.be/nl/Diensten/Op_reis_in_het_buitenland/reisadviezen)

<https://pandemic.internationalsos.com/2019-ncov/ncov-travel-restrictions-flight-operations-and-screening>