

TRAVEL AND SHIPPING Q&A

Shipping

Diamond Office

Throughout the lockdown and travel ban, the **Antwerp Diamond Office continues all operations**, in compliance with guidelines for hygiene and social distancing. For more information, you can get in touch with [Diamond Office](#) via

General Information: +32 3 222 07 82

Expertise Room - Reception Desk: +32 3 222 07 50

Customs Office DO: +32 3 222 07 46

FPS Economy DO: +32 3 222 07 30

Post Office DO: +32 3 222 07 60

Forwarding and Shipping companies

Shipping companies indicate that **the majority of shipping destinations/countries of provenance are operational from and to Antwerp**. As restrictions are country-specific and are updated on a daily basis, shipping companies are adapting continuously to provide solutions for shipments. To be able to respond to requests efficiently, shipping companies are requesting to **bring in goods as fast as possible in the morning**.

In order to check possibilities to arrange shipments to and from Antwerp, get in touch with the shipping companies:

Brinks Global Services Antwerp BVBA (for diamond & jewelry shipments)

Hoveniersstraat 2, Box 408

B-2018 Antwerp, Belgium

Website: http://www.brinksglobal.com/Sectors/precious_metals.aspx

Telephone: +32 3 234 2151

Malca Amit

Hoveniersstraat 30

B-2018 Antwerpen

Website: www.malcaamit.com

Contact: Stéphanie Baeckelmans

Telephone: +32 3 234 19 34

Email: customerservice.anr@malca-amit.com

Ferrari

Hoveniersstraat 42

B-2018 Antwerp

Website: www.ferrarigroup.net

Travel

General guidelines

As Belgium and several other countries around the globe are easing COVID-19 restrictions, many people are looking for information on travel restrictions and whether or not they can resume business travel. As a rule, in the context of the Corona crisis, [the Belgian government prohibits non-essential trips abroad from Wednesday 27 January to Monday 1 March 2021](#). The travel ban will be monitored for road, air, sea and rail traffic.

Documents

Anyone travelling to or from Belgium will be required to carry a **(1) [sworn statement](#)**. The sworn statement must be linked to **(2) [the Passenger Locator Form \(PLF\)](#)** and **(3) supported by the necessary documents**.

ALL travellers travelling to or from Belgium, regardless of the means of transport used, must complete the Passenger Locator Form no earlier than 48 hours prior to arrival in Belgium.

This does not need to be filled if

a) if you stay less than 48 hours in Belgium

OR

b) if you return to Belgium after having spent less than 48 hours abroad.

Essential travel

Only essential travel is allowed during this period, i.e. travel for:

Again you will need to proof this with documents and a sworn statement.

1. Compelling family reasons

Family reunification;

Visits to a spouse or partner who does not live under the same roof, insofar as the stable and long-term character of the relationship can be proven;

Journeys in the context of co-parenting, civil and religious marriages, funerals or cremations (of relatives or next of kin).

2. Humanitarian reasons

Travel for medical reasons and continuation of medical treatment;

Assistance or care to an elderly person, minor, disabled or vulnerable person;

Visiting relatives receiving palliative care.

3. Study purposes

Journeys by pupils, students and trainees as part of a student exchange program;

Researchers with a hosting agreement.

4. Residents of border areas

Journeys as part of everyday activities that are also allowed in Belgium

5. Professional reasons when performing work-related activities

6. Miscellaneous

Animal care, travel in the context of legal obligations (insofar as these cannot be done online), urgent repairs in the context of vehicle safety and a house move are also considered essential.

Returning

Travellers (both residents and non-residents) returning from [a red zone](#), who have been abroad for more than 48 hours and who will stay in Belgium for more than 48 hours, are considered “high-risk contacts”. This means that they must comply with two conditions:

The person will place **himself/herself in strict self-isolation/quarantine for 10 days**. This period may be reduced to a minimum of seven days on condition of a negative test result, where the test was taken, at the earliest, seven days after exposure.

It is not allowed to work outside of their house, teleworking is permitted. These conditions also apply to the person(s) who picks up the returned person(s) but doesn't apply to other (family) members living under the same roof.

For more information on specific countries you can consult the [Federal Government's Travel Advice pages](#) (only available in Dutch and French). If you don't speak Dutch or French, consult with your travel agent / airline /... to make sure you know which restrictions apply and which documents are necessary to be able to enter a specific country. Also check local government website to doublecheck which restrictions they have in place.

- For example, If you wish to travel to Hong Kong, the Belgian Federal Government's latest update says: It is not possible for non-residents to travel to Hong Kong, including traveling to other places via Hong Kong (transit.)

In addition, the Hong Kong government has instated all people entering Hong Kong (from the Mainland) have to undergo a compulsory 14-day quarantine upon arrival.

- For example, if you wish to travel by car to France, the Belgian Federal Government's latest update says:

The borders between Belgium and France are not closed, but people who wish to travel from abroad to France or travel to other places via France (transit) need to carry a document attesting to the reasons of the travel.

More info

General website of the coronavirus: <https://www.info-coronavirus.be/en/>

General website of Belgian Ministry of Foreign Affairs: <https://diplomatie.belgium.be/en>

Download sworn statement:

https://d34j62pglfm3rr.cloudfront.net/downloads/20210126_BU_Verklaring_op_eer_Finaal_EN_Goedgekeurd_Blanco.pdf

PLF (Passenger Locator Form): <https://travel.info-coronavirus.be/public-health-passenger-locator-form>

For FAQ's about the coronavirus: <https://www.info-coronavirus.be/en/faq/#006>